KEY FACTS DOCUMENTS

My Sri Lanka Inward Investment Account (IIA)				
Nature of the Product	**Benefits to the Customer**	**Initial Deposit and the Fees**	**Eligibility**	**Major Terms & Conditions**
Current, Savings and Fixed Deposits	• **Interest Rate** Please refer to https://www.boc.lk/rates-tariff#my-sri-lanka for the latest interest rates	• Account can be opened with a zero balance.	• A non- national, resident in or outside Sri Lanka. • A Sri Lankan dual citizen, resident in or outside Sri Lanka. • Sri Lankan national who has obtained Permanent Residency (PR) status or citizenship in another country, resident in or outside Sri Lanka. • A Sri Lankan citizen employed abroad, resident outside Sri Lanka (excluding emigrants). • A company incorporated outside Sri Lanka. • A partnership registered outside Sri Lanka. • Country funds, Regional Funds, Mutual Funds, Unit Trusts and Foreign Institutional Investors established outside Sri Lanka. • An administrator'or executor of the estate of a deceased person, who maintained an IIA with the bank. • A receiver or liquidator of a company that maintained an IIA with the bank. **Procedures to be followed to open the account** • Bank's standard account opening forms for savings/current/time should be completed and submitted to the Personal branch of the Bank together with a proof documents	• This account can only be used for investment purpose only • Refer the account opening application for all other terms and conditions associated with the product.
Deposit insurance coverage/Reporting unauthorized (mistaken) transactions/Dormant Accounts				
• Deposit liabilities have been insured with the Sri Lanka Deposit Insurance Scheme implemented by the Monetary Board on payment of applicable premium for compensation up to a maximum of Rs. 1,100,000 per depositor • When an unauthorized/mistaken transaction is identified, it should be immediately reported to the Bank or account maintaining branch.				

- If the account has not been activated for a period of one (01) year without any withdrawals/payments, the account will become "dormant" at the end of one year.
- If there is no evidence that such accounts have been activated for more than 10 years, funds in those accounts will be transferred to the Central Bank of Sri Lanka as abandoned property

Share your feedback with us

Customers can share their feedback and complaints, if any by following options;

- You can lodge your complements/complaints through our Customer Experience Management Unit. Your requests will be attended to with priority through an automated system.
  Phone : +94 11 220 4750/ +94 11 243 5814 **Fax :** +94 11 243 5815 **E mail :** bocexmgt@boc.lk **Website :** https://www.boc.lk
  Post: Customer Experience Manager, 22nd Floor, BOC Tower, BOC Square, No 1, Bank of Ceylon Mawatha, Colombo 01.
  Contact any of our branches, services unit, or Call Centre.
  Any concerns/inquiries regarding our products or services can be referred to any of our branches or the Contact Centre. Find your nearest branch via 1975 (Contact Centre)