KEY FACT DOCUMENT

Prestige plus Account

Nature of the product	Benefits to the Customer	Initial Deposit and the Fees	Eligibility	Major Terms & Conditioned
BOC Prestige Plus Personal Current Account is designed exclusively for Professionals and Executives	• Specially designed Personalize cheque book with the name of the account holder imprinted on the cheque leaves. • Credit card issued without joining fee • Internet Banking and Mobile banking facility • Internationally Recognized Special Debit Card with enhanced daily withdrawal limit • Quick cheque realization • One day cheque book delivery system • SMS Alert facility	• **Initial Deposit – Rs. 30,000/-** • **Account Closing Charges –Rs.500/-** • **Account Maintenance and Other Charges** - Monthly service charges - Minimum OD Interest - Cheque Return charges - Stop payment charges - Current account statement charges - Issuance of duplicate copies of statements - Cost of cheque books - Preparation of cash orders - Confirmation of account balances - Standing order registration and fund transfers - SMS Alerts charges - ATM Card issuance - ATM withdrawal limit changes - Internet Banking service charges Please visit https://www.boc.lk/rates-tariff#general-tariff for the fee amount • **Taxes -** interest shall be subject to the deductions of applicable Advance Income Tax, other taxes (AIT), charges (if any) and statutory levies required by the Government and/or Regulatory Authority of Sri Lanka or by the bank from time to time.	**Professionals-** - Employed self-employed (Doctors, Engineers, Lawyers, Architects, - Accountants, University Lecturers etc.) - **Executives** in reputed privet organizations or companies - **Staff Officers** of Government or Semi- Government organization (with monthly gross income exceeding Rs. 40,000/-) **Procedures to be followed to open the account** • Bank's standard account opening forms for Savings should be completed and submitted to any Branch of the Bank together with; - Copy of the National Identity Card (NIC)/ valid Passport where the NIC number is available. - Address verification documents if the resident address differs from NIC - Valid reason for opening account for the customer whose permanent address given in the application is at a location far away from the branch.	- Bank of Ceylon holds the authority to change add or revise all conditions and facilities offered for the account. - Refer the account opening application for all terms and conditions associated with the product.

Deposit insurance coverage /Reporting unauthorized (mistaken) transactions /Dormant Accounts

- Deposit liabilities have been insured with the Sri Lanka Deposit Insurance Scheme implemented by the Monetary Board on payment of applicable premium for compensation up to a maximum of Rs.1,100,000 per depositor
- When an unauthorized/mistaken transaction is identified, it should be immediately reported to the Bank or account maintaining branch.
- If the account has not been activated for a period of one (01) year without any withdrawals/payments, the account will become 'dormant' at the end of one year.
- If there is no evidence that such accounts have been activated for more than 10 years, funds in those accounts will be transferred to the Central Bank of Sri Lanka as abandoned property.

Share your feedback with us

- Customers can share their feedback and complaints, if any by following options;
- You can lodge your complements / complaints through our Customer Experience Management Unit. Your requests will be attended to with priority through an automated system.

Phone: +94 11 220 4750 / +94 11 243 5814 Fax: +94 11 243 5815 **Email**: bocexmgt@boc.lk **Website:** https://www.boc.lk

Post: Customer Experience Manager, 22nd Floor, BOC Tower, BOC Square, No. 1, Bank of Ceylon Mawatha, Colombo 01.

Contact any of our branches, service unit, or Call Centre,

Any concerns/inquiries regarding our products or services can be referred to any of our branches or the Contact Centre. Find your nearest branch via 1975 (Contact Centre)