KEY FACTS DOCUMENT

3G Savings

Nature of the Product	Benefits to the Customer	Initial Deposit and the Fees	Eligibility	Major Terms & Conditioned
Special savings concept	Allows you to link three generations of your family to save when you shop and spends. When the customer purchases goods or services by using the BOC debit card, the purchased amount will be rounded up to the next value of the multiplication of Rs.100/-, Rs,200/-, Rs.500/- or Rs.1,000/- [as decided by the customer at the Registration] Customer's account will be debited with the difference between the rounded up amount and the value of the POS transaction and the same will be credited to an Account/accounts named by the card holder. [Example - If a customer purchases goods worth Rs.923/- and settles by the Debit Card, the system rounds up this amount to Rs. 1,000 /- and the difference of Rs.77 /- is transferred to the desired A/c]	Fees not applicable	• All account holders, who have Debit Cards and have sufficient balances in their respective accounts. **Procedures to be followed to open the account** • Special application for 3G Savings should be completed and submitted to any Branch of the Bank National Identity Card (NIC)/ valid Passport where the NIC number is available.	• Refer the application for all terms and conditions associated with the product.

Deposit insurance coverage /Reporting unauthorized (mistaken) transactions /Dormant Accounts

- Deposit liabilities have been insured with the Sri Lanka Deposit Insurance Scheme implemented by the Monetary Board on payment of applicable premium for compensati on up to a maximum of Rs.1,100,000 per depositor
- When an unauthorized/mistaken transaction is identified, it should be immediately reported to the Bank or account maintaining branch.
- If the account has not been activated for a period of one (01) year without any withdrawals/payments, the account will become 'dormant' at the end of one year.
- If there is no evidence that such accounts have been activated for more than 10 years, funds in those accounts will be transferred to the Central Bank of Sri Lanka as abandoned property.

Share your feedback with us

- Customers can share their feedback and complaints, if any by following options;
- You can lodge your complements / complaints through our Customer Experience Management Unit. Your requests will be attended to with priority through an automated system.

Phone: +94 11 220 4750 / +94 11 243 5814 Fax: +94 11 243 5815 **Email**: bocexmgt@boc.lk **Website:** https://www.boc.lk

Post: Customer Experience Manager, 22nd Floor, BOC Tower, BOC Square, No. 1, Bank of Ceylon Mawatha, Colombo 01.

Contact any of our branches, service unit, or Call Centre,

Any concerns/inquiries regarding our products or services can be referred to any of our branches or the Contact Centre. Find your nearest branch via 1975 (Contact Centre)

Classification: Internal